

## Investor Complaints Data Depository Participants

Data for every month ending – NOVEMBER 2023

| SN | Received from           | Carried forward from previous month | Received during the month | Total Pending | Resolved* | Pending at the end of the month** |                                | Average Resolution timeA (In days) |
|----|-------------------------|-------------------------------------|---------------------------|---------------|-----------|-----------------------------------|--------------------------------|------------------------------------|
|    |                         |                                     |                           |               |           | Pending for less than 3 months    | Pending for more than 3 months |                                    |
| 1  | Directly from Investors | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |
| 2  | SEBI (SCORES)           | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |
| 3  | Depositories            | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |
| 4  | Other Sources (W any)   | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |
| 5  | Grand Total             | 0                                   | 0                         | 0             | 0         | 0                                 | 0                              | 0                                  |

### Trend of monthly disposal of complaints

| SN | Month           | Carried forward from previous month | Received | Resolved* | Pending** |
|----|-----------------|-------------------------------------|----------|-----------|-----------|
| 1  | Aprii-2023      | 0                                   | 0        | 0         | 0         |
| 2  | May-2023        | 0                                   | 0        | 0         | 0         |
| 3  | June-2023       | 0                                   | 0        | 0         | 0         |
| 4  | July-2023       | 0                                   | 0        | 0         | 0         |
| 5  | AUGUST-2023     | 0                                   | 0        | 0         | 0         |
| 6  | SEPTEMBER -2023 | 0                                   | 0        | 0         | 0         |
| 7  | OCTOBER 2023    | 0                                   | 0        | 0         | 0         |
| 8  | NOVEMBER 2023   | 0                                   | 0        | 0         | 0         |
|    | Grand Total     | 0                                   | 0        | 0         | 0         |

### Trend of annual disposal of complaints

| SN | Year        | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
|----|-------------|------------------------------------|--------------------------|--------------------------|--------------------------------|
| 1  | 2017-18     | 0                                  | 3                        | 3                        | 0                              |
| 2  | 2018-19     | 0                                  | 0                        | 0                        | 0                              |
| 3  | 2019-20     | 0                                  | 0                        | 0                        | 0                              |
| 4  | 2020-21     | 0                                  | 0                        | 0                        | 0                              |
| 5  | 2021-22     | 0                                  | 1                        | 1                        | 0                              |
| 6  | 2022-23     | 0                                  | 0                        | 0                        | 0                              |
| 7  | 2023-24     | 0                                  | 0                        | 0                        | 0                              |
|    | Grand Total | 0                                  | 4                        | 4                        | 0                              |